

Terms and Conditions

PLATFORM

app.connectingclassrooms.com

OPERATED BY

Prometour USA Inc.

LAST UPDATED

September 23, 2026

Connecting Classrooms is an online platform designed to help teachers and students connect with partner classrooms around the world through video exchanges. Students upload videos, watch their peers' submissions, and share comments, all under teacher supervision.

Your safety and privacy are very important to us. Connecting Classrooms uses secure U.S.-based servers, encrypted transmissions, and teacher moderation to ensure all content is safe and appropriate. We comply with U.S. laws, including the Children's Online Privacy Protection Act (COPPA) and the Family Educational Rights and Privacy Act (FERPA).

Here are the key things you need to know

- Students must be at least 13 years of age to use the platform
- Content that includes hate speech, nudity, harassment, political propaganda, or advertising is not allowed.
- Connecting Classrooms provides the service free of charge.
- Disputes will be resolved through binding arbitration under California law.
- Teachers moderate all videos and comments before they are visible.
- Videos are stored securely in the U.S. Student accounts and all videos are deleted in July, at the end of each school year.
- By uploading content, you give Connecting Classrooms permission (a license) to display it within the platform.

Please read the full terms below for more details.

01

Who We Are

Connecting Classrooms is a service operated by Prometour USA, based in California. Our mission is to provide a safe and engaging way for classrooms worldwide to connect and learn from each other. These Terms govern your use of our platform at app.connectingclassrooms.com.

02

Who Can Use the Platform

Students must be at least 13 years of age to use the platform. By registering on the platform, you confirm that you are either a teacher, a student that is over 13 years of age, or a parent/guardian supervising a student account.

03

User Accounts

Students and teachers must create their own accounts to use the platform. You agree to provide accurate information and keep your login credentials secure. You are responsible for all activity under your account. Connecting Classrooms may suspend or terminate accounts that violate these Terms without prior notice.

04

Content and Intellectual Property

Students and teachers remain the owners of the content they upload (such as videos and comments). By uploading content, you grant Connecting Classrooms a limited, worldwide, non-exclusive license to display and share your content within the platform for educational purposes only.

You agree not to upload or share any content that:

- Contains nudity, sexually explicit material, or violence.
- Promotes hate speech, harassment, or bullying.
- Includes political propaganda, commercial advertising, or spam.
- Infringes the intellectual property rights of others.

All content must be reviewed and approved by teachers before publication.

05

Privacy and Security

Connecting Classrooms uses TLS 1.2 with 128-bit encryption for data transmissions, stores videos only on secure U.S.-based servers, and provides unique classroom access links. Anti-download measures are in place so videos can only be viewed inside the platform.

We minimize data collection: only basic information such as name and email address is collected. Student accounts (name and email address) and every video uploaded during a school year, by students and teachers alike, are deleted in July, at the end of that school year; students who take part again the following year register again. Teacher usernames and emails are retained for a maximum of ten (10) years after the last login. After these periods, the data are permanently deleted from our system.

Schools and districts have the right to review, correct, and request deletion of any personally identifiable information (PII) collected from their students. To exercise these rights, an authorized school or district representative may contact us at info@forumbyprometour.com. Requests will be honored in compliance with FERPA, COPPA, and applicable privacy laws.

For more details, please refer to our separate Privacy Policy.

06 **Teacher Responsibilities**

Teachers are responsible for moderating all videos and comments before they are visible. They must ensure content complies with these Terms and is appropriate for the classroom environment.

07 **Service Availability**

Connecting Classrooms is provided free of charge. We may update, suspend, or discontinue parts of the platform at any time. We are not responsible for any data loss or service interruption, though we will always work to minimize disruption.

08 **Third-Party Services**

Videos are hosted through Vimeo. By using the platform, you also agree to Vimeo's terms and policies. Your login and main use of the service remain within Connecting Classrooms.

09 **Termination of Use**

We reserve the right to suspend or terminate any account that violates these Terms or poses a risk to the safety of the community, without prior notice.

10 **Disclaimers and Limitation of Liability**

The platform is provided "as is." While we work hard to provide a safe and reliable environment, we do not guarantee uninterrupted service or error-free performance. Connecting Classrooms is not liable for indirect, incidental, or consequential damages resulting from the use of the platform.

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Dispute Resolution

Any dispute arising out of these Terms will be resolved through binding arbitration in California, under California law and U.S. federal law where applicable. You agree not to pursue claims through a jury trial or class action.

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Changes to These Terms

We may update these Terms from time to time. Continued use of the platform means you accept the updated Terms.

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Contact Us

If you have questions or concerns, please contact us at:

Connecting Classrooms (Prometour USA)

2700 Adams Avenue, Suite 205

San Diego, CA 92116

1-888-282-0991

info@forumbyprometour.com

FAQ

Can my child under 13 use the platform?

No, students must be at least 13 years of age to use the platform.

How long are user accounts stored?

Student accounts are deleted in July, at the end of the school year in which they were created; students register again each year. Teacher accounts are retained for up to 10 years after the last login, then deleted permanently.

Can I download videos from the platform?

No. Anti-download protections are in place. Videos can only be viewed within Connecting Classrooms.

What happens if someone breaks the rules?

We may suspend or delete accounts without prior notice if they upload harmful or inappropriate content.

How long are videos stored?

All videos, whether uploaded by students or by teachers, are kept until July of the school year in which they were uploaded, then permanently deleted.

Who moderates the content?

Teachers must review and approve all videos and comments before they appear on the platform.

Is it free to use?

Yes, Connecting Classrooms is completely free to use.

Can schools or districts manage student data?

Yes. Schools and districts may request to review, correct, or delete their students' PII at any time by contacting us.